**WHAT DO USERS HAVE TO SAY ABOUT IT?**

- **Who:** Alaa, GBV Response Officer, IRC Jordan

- **Humanitarian Situation in Jordan:** As one of the countries most affected by the Syrian refugee crisis, Jordan hosts the second highest share of refugees compared to the population. As of June 2018, this was over 750,000. Displaced populations face needs for urgent assistance including food, water, shelter, and health care and treatment. On top of those essentials, women and girls also face enormous safety risks, including physical and sexual violence from armed groups to intimate partners.

- **Services provided by IRC GBV programs:** IRC provides GBV case management and legal services, from outreach to case closure. This includes creating safe spaces for women and girls to access. Through the recreational activities the centers provide, this is an entry point for women to gather and build collective power but also to find a safe way to receive services after violence. They can engage in psychosocial services from literacy to group counselling to parenting skills to cash assistance. We also provide medical services through a static clinic and a mobile clinic so we can reach women and girls where it fits them best.

- **Why remote learning resources are essential:** This can meet the needs of caseworkers, because it will provide them with a trusted resource that’s accessible and easy to use. The app allows for caseworkers to not feel shame about not knowing some aspects of case management that you naturally learn over time. Offering these resources for remote consumption, it will be very comfortable for them to learn more and more over time, at their own pace.